# blueteq

# Shared Patient Care
## TRANSFORMING CLINICAL WORKFLOW, SECURITY & PATIENT EXPERIENCE

**Shared Patient Care** is a secure, scalable, cloud-based platform designed to streamline the management of clinical referrals, diagnostic test workflows, documentation, communication, and reporting.

Already used by leading healthcare providers, it delivers a modern, compliant, and highly efficient way for organisations to manage patient journeys—end-to-end—while reducing administrative burden and improving patient safety.

## WHY CLIENTS CHOOSE SHARED PATIENT CARE

### ENTERPRISE-LEVEL SECURITY & COMPLIANCE

Patient data security is a critical requirement for modern healthcare providers.

Shared Patient Care delivers:

- **Secure, web-based access**—no local data stored on laptops or personal devices.
- **Hosting in dual, high-security UK data centres** used by banks and government organisations.
- **Resilience and uptime** exceeding NHS norms (99.97% total availability reported in last 6 months).
- **Full compliance** with NHS, GMC and data-handling guidelines.

Patient data security is a critical requirement for modern healthcare providers.

**CLIENT BENEFIT:**

**Eliminate the operational and reputational risks associated with data breaches, lost devices, and inconsistent backup practices.**

### COMPLETE PATIENT JOURNEY, ALL IN ONE PLACE

Clinicians and administrators gain a single, unified view of each patient's full record:

Shared Patient Care delivers:

- Referral history
- Diagnostic requests
- Uploaded documents & images
- Technician reports
- Outcome letters
- Status tracking & audit trails
- Version control to ensure accuracy and consistency

**CLIENT BENEFIT:**

**Improved patient safety, faster decision-making, and reduced risk of inaccurate or outdated information being used.**

> "
> Serena Bicknell - Practice Secretary, The Grange Surgery, Petersfield said
>
> We used Blueteq as the software program for the Community Cardiology Clinic here at the surgery and found it very straightforward and easy to use. It was very effective for the day to day running of the clinic. We used it to register patients' demographics, upload documents and results to their record and to book appointments via an easy to manage appointment book. The program also contained many useful templates for appointment letters, reporting templates for consultants and clinic letters for GPs. Another very useful feature was a reporting tool for statistics. Blueteq offered IT support for any technical issues or changes to letter templates we had, and these were dealt with efficiently. Overall, it was very effective for our needs.
> "

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## DRASTICALLY REDUCED ADMINISTRATIVE BURDEN

Shared Patient Care replaces manual, email-driven processes with automated, digital workflows:

- Online test request forms with dropdowns and tick-boxes
- Real-time visibility of clinic availability
- Appointment confirmation letters auto generated and stored
- Automated "To-Do" lists driving timely review and actions
- Internal messaging without sending patient data through email
- Clinic lists, technician notes, attendance, and outcomes managed digitally

### CLIENT BENEFIT:

**Lower admin workload, fewer delays, and a more professional and reliable service for patients and partners.**

## END-TO-END CLINIC & TEST MANAGEMENT

The platform supports and automates every step of managing clinical tests:

- Build and schedule clinic diaries with assigned rooms, technicians, and equipment
- Book patients directly into clinics while they are present
- Technicians access clinic lists, upload results, flag non-attenders
- Consultants review results online and generate outcome letters
- Instant reporting to support billing, activity tracking, and capacity management

### CLIENT BENEFIT:

**Streamlined patient flow, fewer bottlenecks, and faster turnaround of clinical results.**

## SCALABLE, FUTURE-READY INFRASTRUCTURE

The system provides a suite of ready-made and customisable reports for:

- Activity
- Capacity
- Waiting times
- Billing and financial reconciliation

All automatically populated from live operational data.

### CLIENT BENEFIT:

**Immediate access to performance insights, improved financial accuracy, and stronger evidence for commissioners.**

## CLIENT VALUE SUMMARY

Shared Patient Care delivers tangible value by:

### REDUCING RISK
No more unsecured data on laptops or email. Full compliance and industry-leading security.

### INCREASING EFFICIENCY
Digitised workflows slash administrative overhead and turnaround times.

### IMPROVING CLINICAL QUALITY
Accurate, up-to-date information ensures safer patient care and reduces opportunity for error.

### ENHANCING PROFESSIONALISM
Consistent processes and clear communication strengthen your reputation with patients and partners.

### SUPPORTING GROWTH
A scalable platform that positions clients to win new contracts and expand services.

## POSITION YOUR ORGANISATION FOR THE FUTURE OF DIGITAL CARE

Shared Patient Care is more than a system—it's an operational transformation that brings together security, efficiency, and patient-centred professionalism.

**Blueteq** is a UK-based Employee Owned Trust delivering secure, user-friendly software and IT support for healthcare and commercial organisations. For over 20 years, we've partnered with the NHS and other healthcare providers to streamline processes, improve data management, and support better decision-making.

Our **Blueteq Assist** service offers reliable, flexible, and proven managed IT support. We're known for our collaborative approach, working closely with stakeholders, GPs, and clinicians to solve real-world challenges while ensuring the highest standards of security, compliance, and service.